

Bridging the Soft Skills Gap

Name: _____ Date: _____

Directions: Read the article found at <https://trainingindustry.com/blog/leadership/the-soft-skills-gap-growing-steadily-from-gen-x-to-gen-z/> and answer the following questions.

Questions:

1. For clarity, what are the ages of Gen X and Gen Z?

2. This article leaves a lot of open questions asking for your opinion.
 - a. What soft skills do you believe young workers struggle with? List at least three.

 - b. Take each skill on your list and speculate on the gap in this generation's development that has led to its weakness.

3. Do an assessment of yourself. What are two soft skills you're proficient in and two where you are weak? What can you do to strengthen the skills that are lacking?

4. What do you think the author means by "gaming the system"?

5. Finally, think about the differences of entering the job market in the 1970s and 1980s versus the conditions today. What are three specific differences and how have those changes shaped the skill set the generations brought to the workplace?