

NAME _____

Sources of Consumer Help

		How are complaints filed?	What kinds of problems do they handle?	What can or will they do?
PRIVATE	Better Business Bureaus Search: http://www.bbb.org/			
	Media Programs Example: Call for Action, Inc http://www.callforaction.org/ ,			
	Trade and Professional Associations Directory: http://www.consumeraction.gov/			
	Consumer Organizations Directory: http://www.consumeraction.gov/			

Sources of Consumer Help (continued)

GOVERNMENT	<p>Federal Agencies</p> <p>Directory: http://www.consumeraction.gov/ Search: firstgov.gov</p>			
	<p>State and Local Organizations</p> <p>Directory: http://www.consumeraction.gov/</p>			
	<p>Small Claims Court</p>			
	<p>Higher Courts</p>			