Sources of Consument Help (continued)

AENT	Federal Agencies Sources of Consumer Help Directory: http://www.con-			
60VERNMENT	sumeraction.gov/ Search: firstgov.gov	How are complaints filed?	What kinds of problems do they handle?	What can or will they do?
	Better Business Bureaus Search: http://www.bbb.org/			
	State and Local Organizations			
	Directory: http://www.con-sumeraction.gov/			
	Media Programs			
	Example: Call for Action, Inc [http://www.callforaction.org/],			
	Small Claims Court			
	Trade and Professional Associations Directory: http://www.consumerac-tion.gov/			
	Higher Courts			
	Consumer Organizations Directory: http://www.consumerac-tion.gov/			